



RAWCS Website Terms Policy

JANUARY 2025

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1. Introduction

1.1 Who we are

1.1.1 Rotary Australia World Community Service Ltd (RAWCS) is a registered charity with the Australian Charities and Not-for-profits Commission (ACNC). We back doing good by supporting and facilitating a broad range of humanitarian and development projects, both in Australia and in developing countries. RAWCS administers three Tax Deductible funds:

1. **Rotary Australia Overseas Aid Fund (RAOAF):** This fund supports efforts by Rotary Clubs, Rotary Districts and other partners to deliver humanitarian assistance in developing countries. RAOAF focuses on both sustained development and immediate disaster response, working collaboratively with communities to deliver impactful, sustainable projects to meet identified needs.
2. **Rotary Australia Benevolent Society (RABS):** RABS supports Rotary Clubs, Rotary Districts and other partners to respond to specific community challenges within Australia. It offers an avenue for wider community involvement through tax-deductible donations. The Rotary Australia Compassionate Grants Projects within RABS uses matching funds from donations, such as those provided by Dick Smith's Trust, to assist Australians facing hardship.
3. **Rotary Australia Relief Fund (RARF):** This fund is dedicated to responding to national appeals and efficiently disbursing funds to appropriate aid projects. RARF's focus is on mobilising rapid support during national crises, such as natural disasters, providing a structured channel for public generosity to be transformed into effective aid. This fund acts as a hub for contributions from both Rotary and non-Rotary sources, ensuring swift and effective aid delivery to disaster-affected areas.

1.2 Purpose

- 1.2. RAWCS is committed to protecting the privacy of all of its stakeholders including its donors, partners, associates, staff, volunteers, Board members, committee members project beneficiaries who interact with RAWCS or its programs.
- 1.2.2 RAWCS is bound by the *Privacy Act 1988* (Cth) and the privacy provisions of any other privacy state or territory related legislation applicable in Australia. In particular, RAWCS must adhere to the *Australian Privacy Principles* in relation to collecting, holding, using, disclosing, securing and allowing access to your personal information. This policy explains how we handle your personal information and what we expect of you as the users of our websites.

1.3 Scope and Governance

- 1.3.1 This policy applies to RAWCS and all of its administered funds, websites and subsidiaries – referred inclusively within this policy as RAWCS.
- 1.3.2 This policy applies to all RAWCS staff, volunteers, Board members, committee members, suppliers and contractors. Within this policy all of these are represented by the term: “**our people**”.
- 1.3.3 This Website Terms Policy also applies to our program partners and supporters.
- 1.3.4 Any personal information collected by us is covered by our Privacy Policy.

Welcome to the websites of **Rotary Australia World Community Service Ltd.** (“RAWCS”, “we”, “our”, or “us”). By accessing or using our websites (the “Sites”), you agree to comply with these Terms of Use. If you do not agree with any part of these terms, please refrain from using the Sites.

2. Acceptance of Terms

By using the Sites, you signify your acceptance of these Terms of Use, our Privacy Policy, and any other guidelines or rules applicable to all of our web Sites. We reserve the right to modify these terms at any time, and your continued use of these Sites constitutes your acceptance of any changes.

3. Use of the Sites

You agree to use the Sites only for lawful purposes and in compliance with all applicable laws and regulations. You are prohibited from:

- Engaging in activities that disrupt or harm to any of the Site’s functionality.
- Misusing information collected or shared on the Sites.
- Attempting to access any unauthorized features of the Sites.

4. Volunteers and Project Management

As a registered volunteer or project manager, your participation in activities may involve the submission of personal details, including your IP address, which may be used as an electronic signature for verification and record-keeping purposes. By using this feature, you consent to the use of your IP address as a legally binding signature.

5. Newsletter Subscriptions

Users may subscribe to our newsletters to receive updates and information about our programs and initiatives. By subscribing, you consent to the receipt of emails from RAWCS. You may unsubscribe at any time by following the instructions included in our emails or contacting us directly.

6. Online Donations

RAWCS facilitates secure online donations through Commonwealth Bank’s credit card and direct debit payment systems. By making a donation through the Sites:

- You warrant that all payment information provided is accurate and authorised.
- Your donation will be processed securely, and RAWCS does not store your payment details.
- Transactions may be subject to service fees as determined by our payment processor.

Refund requests will be considered at the discretion of RAWCS. Please contact us promptly if you believe a donation has been made in error.

7. Intellectual Property

All content, logos, trademarks, and materials on the Site are owned by or licensed to RAWCS unless otherwise stated. You may not reproduce, distribute, or use any of our intellectual property without prior written consent.

8. Privacy and Data Collection

Your use of the Sites is subject to our Privacy Policy, which outlines how we collect, use, and protect your information. Specifically:

- Personal information provided through the Site will be used only for purposes outlined in the Privacy Policy.
- IP addresses may be collected for verification and security purposes.

9. Limitation of Liability

RAWCS strives to ensure that the information on the Sites is accurate and up-to-date; however, we do not guarantee the completeness or reliability of any information. RAWCS is not liable for any damages arising from the use of the Site, including but not limited to:

- Technical disruptions.
- Loss of data.
- Unauthorized access or breach of security.

10. Third-Party Links

The Site may contain links to external websites operated by third parties. These links are provided for convenience, and RAWCS is not responsible for the content, privacy policies, or practices of these external websites.

11. Governing Law

These Terms of Use are governed by and construed in accordance with the laws of Australia. Any disputes arising under or in connection with these terms will be subject to the jurisdiction of Australian courts.

12. Review

- 12.1. We are committed to continuous improvement to our policy, procedures and practices. This policy will be reviewed at least every three years by the CEO and approved by the National Board of Directors to ensure it is working in practice and updated as required.
- 12.2. Feedback on this and other policies is openly encouraged from our people, partners, stakeholders and the communities we work with. Feedback, as well as emerging good practice and collaborative lessons learnt across the development sector, will be used to strengthen this and related policies and procedures.

By continuing to use the Sites, you acknowledge that you have read, understood, and agreed to these Terms of Use.

13. More Information

If you have a query about this policy or need more information, you can contact us via:

- email: info@rawcs.org.au
- phone: +61 2 8833 8306
- post: Rotary Australia World Community Service Ltd
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Norwest NSW 2153
Australia

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