



RAWCS – Airbnb.org Emergency Accommodation Program - Workflow

Rotary Australia World Community Service (RAWCS) has partnered with Airbnb.org to support communities across Australia affected by disasters such as bushfires, floods, and other events by providing free, short term emergency accommodation through Airbnb. Under this program, local Rotary clubs and districts play a key role by identifying eligible individuals and families within their communities who require temporary housing assistance. Below is a workflow of how it works:



DISASTER OCCURS IN AUSTRALIA

- ↓ 🏛️ Government (local, state or federal) officially DECLARES a disaster
- ↓ 📞 Rotary Club / District contacts RAWCS to request temporary Airbnb accommodation for affected people
- ↓ ✅ RAWCS reviews request and engages Airbnb.org to arrange support
- ↓ 📄 Airbnb.org reviews and (where possible) approves the request and informs RAWCS and Rotary Club/District
- ↓ 👥 Rotary Club / District then identifies eligible beneficiaries, verifying eligibility and confirming impact and need
- ↓ 📝 Rotary Club / District completes a Smartsheet with beneficiary details and get them to sign agreement
- ↓ 📥 Beneficiary details are captured in the live Smartsheet visible to Airbnb.org
- ↓ 💳 Airbnb.org approves and issues accommodation credits directly to beneficiaries listed in the Smartsheet
- ↓ 🏠 Beneficiaries receive credits in their Airbnb account and book their own accommodation
- ↓ ✅ TEMPORARY ACCOMMODATION PROVIDED